

1. The following General Terms and Sales Conditions represent the contractual conditions governing the purchase and the use of the tickets issued by Lagazuoi Spa.
2. The Lagazuoi Spa acts in its own interest and is responsible for the management and operation of the Falzarego – Lagazuoi cable car. The Lagazuoi Spa and the users are therefore the sole and exclusive contracting parties to the present agreement.
3. The ticket is a strictly personal document. Its duration cannot be changed.
4. The ordinary winter season starts on Dec. 22nd, 2021 and will end on Apr. 3rd, 2022. The ticket is valid for the selected day during the winter season, which extends over the period specified above and its acceptance at the operating cable car is guaranteed, conditionally on compliance with the prescriptions provided for by the legislation in force in relation to the containment measures preventing infection from SARS-CoV-2 (such as, by way of example, the obligation to possess the so-called Green Pass, the respect of quota limits or the reservation of the ski day). Potential inactivity of the cable car will depend on the Lagazuoi Spa's autonomous decision.
5. In order to benefit from the special rates in accordance with the terms explained in the respective information leaflets, interested individuals must provide valid ID's (not replaceable by self-certification or similar procedures), attesting the possession of the requirements entitling to the provided discounts.
6. In case of purchase of tickets for minors, the accompanying adult declares that he/she is aware of the civil liabilities related to the supervision of minors, also during their use of the cable car, and acknowledges the provisions laid down in the code of conduct provided for by Law no. 363/2003 (and subsequent amendments and additions), as well as all others - inclusive of those issued by local authorities at a provincial or regional level - in order to regulate the subject matter in question. The use of lift system and skiing facilities by minors will occur under the exclusive liability, control and supervision of the adult companion.
7. The cable car operator is not responsible or liable neither for damages arising from improper use of their facility nor for the consequences of card holders' incorrect and illicit behavior performed during their attendance at the cable car facility, and its surrounding areas. Strict compliance is required with the Facility User Guidelines as on display at valley station of the cable car.
8. Upon request of both the staff operating the facility as well as the control inspectors, tickets must be shown and the holder must consent his/her identification.
9. Ticket holders understand and accept that any improper or incorrect use of the ticket will lead to its immediate withdrawal, annulment or suspension. Any abuse will be prosecuted according to law and through any legal action or proceeding deemed necessary or proper for ascertaining the offender's criminal (e.g. for fraud – art. 640 of the Italian Penal Code) and civil liability.
10. In case the ticket is not used at all or only partially used, withdrawn, annulled, suspended or deliberately damaged, no substitution will occur and no right to refund or reimbursement will be acknowledged.
11. The ticket is an indispensable and irreplaceable transport document for the transportation of the card holder on the cable car, as described in art.1. Tickets are never replaced nor refunded.
12. The ticket, being a transport document necessary to access the cable car, serves the function of a tax receipt (Ministerial Decree of 30/06/1992 and subsequent amendments and additions) and must be retained for the entire duration of the cable car ride.
13. No guarantee is given that the Falzarego-Lagazuoi cable car will be open and in uninterrupted function during the entire winter season, as defined in point no. 4 above. The operation depends on factors beyond the control of the operator, such as – for example – weather, security and safety conditions, lift facility failures or damages, energy blackouts, instructions or indications issued by authorities and other causes of force majeure or unforeseeable circumstances.
14. The ticket price may vary due to intervention by fiscal, monetary, economic or social authorities.
15. By purchasing and/or using the ticket, the document holder expressly acknowledges the content and entirely accepts the present General Sales Conditions, available at the points of sale.
16. Precautionary measures in relation to the current epidemic: Lagazuoi S.p.a. is committed to adopting all the most appropriate measures to help contain the contagion. Equally essential is the individual behavior of users, who must scrupulously comply with the prescriptions and advices of the Authorities, whose knowledge Lagazuoi S.p.A. helps to spread also through its website. As a result, it is forbidden to use the lifts in case of non-compliance with regulations and prescriptions, in the presence of typical symptoms of SARS-CoV-2 epidemic or in case of lack of personal protective equipment, where mandatory. Any form of liability on the part of the facilities' operators in the event of infection is therefore excluded.
17. Ticket holders understand and accept that in case of contrast or differences between the present English version of the terms and conditions and their Italian text, the latter has to be considered as the prevailing and as the only binding one.
18. These terms and conditions as well as the provisions of the transportation agreement are governed by and will be construed in accordance with the laws of Italy. Ticket holders also acknowledge and accept that all disputes potentially arising with respect to the validity and the execution of the transportation agreement and with respect to the present terms and conditions will be subject to the jurisdiction of the courts of Belluno.